



## Safety First on the Forecourt

an interactive training course for safe working on the forecourt

This course provides staff with the correct information, training and instruction necessary to carry out their duties in a responsible, safe and informed manner. It also ensures staff understand their legal responsibilities and how they can contribute to improving health and safety on the forecourt.

The interactive learning course encourages a proactive approach towards safe working and can be used to help foster and develop this attitude change amongst the entire forecourt staff.

The learning design adopted ensures effective engagement of the Learner by continued interaction utilizing screen prompts to guide the trainee through the course and those with little or no computer experience will find it easy to use.

- A cost effective solution to your training and ongoing assessment requirements
- Recorded evidence of training covering safe working practice and legal compliance
- Progress and achievement that is measurable
- Consistent, reinforced auditable training

Having completed the tutorial, a random assessment test is generated and the course records the Learner's progress providing an auditable trail of results and a certificate of completion can be printed for successful students. This certificate provides evidence of the underpinning knowledge required prior to completing a workplace assessment to prove competence.

The certificate should be signed both by the Learner and the Supervisor to authenticate it. This accreditation of prior learning can contribute towards NVQs.

- Have the course customized to reflect your company's corporate identity, site requirements and company policy
- Delivery of training can be configured to suit individual company IT requirements
- Course accreditation can either be in - house or external (e.g. IOSH or ROSPA) depending on your particular requirements.

**Make your Forecourt a Safety Zone -  
Keep it Safe and Legal**

[please click here](#)

# A cost effective solution to your training

## Interactive Scenarios

Regardless of the subject matter, all of the learning material that we develop is designed to engage, motivate and challenge the learner through the use of interactive screens which help to improve trainees' knowledge retention. We are now enhancing the learning environment within our courses by adding course specific interactive scenarios that encourage the learner into interactive play further improving the knowledge transfer.

The courses and modules that we create can be used for standalone or as part of a blended learning approach and much of the materials have been designed with both purposes in mind.

Well designed learning materials can be used in many different scenarios, maximising your investments.



[please click image to see demo](#)

[please click here](#)

Safety First on the Forecourt,  
LPG/Autogas deliveries,  
Fire Training,  
Food Safety,  
Age Related Sales.

Competent Persons - Assisted/Unassisted Deliveries,  
Sale of Alcohol,  
PC Training,

A: P.O. Box 43 Belper,  
Derbyshire. DE56 1ZL  
T: + 0844 504 5335  
F : + 44 (0)1773 829 682  
E: [info@forecourtsolutions.co.uk](mailto:info@forecourtsolutions.co.uk)

# ...training for success

## COURSE ELEMENTS

### Element 1. What is Health and Safety?

Identify the main dangers to health and safety in the work place.  
Explain the possible affects accidents and ill health on individuals and the company.  
Explain your employer's legal responsibilities to health and safety.  
Explain your legal responsibilities to health and safety.  
Describe ways in which you may contribute to improve health and safety on your forecourt.

### Element 2. Product and Flammability.

Identify that vapour is highly flammable even at low temperature.  
Recognise that vapour is heavier than air and will collect in drains, etc.  
Recognise that vapour will ignite given the conditions and relevance of the fire triangle.  
Recognise that petrol will float on water and can travel long distances.  
Identify the importance of site interceptors.  
Recognise that the forecourt is a hazardous area and the relevance of this.  
Recognise the importance of sources of ignition and distance.  
Identify electrical faults, hot tyres, mobile phones, overheated / running engines, naked flames and smoking materials as potential sources of ignition.

Identify common sources of ignition arising from waste baskets.  
Identify categories of fire ABC. Identify colour coding for extinguishers. Match extinguisher types of fire.

### Element 3. Contamination and Health.

Identify the relevance of a flash point.  
Recognise that mixtures of petrol with other products could dramatically lower the flash point.  
Recognise that the contamination of petrol with other products may cause damage to the vehicle. Recognise that products can be hazardous to health if inhaled, ingested or comes into contact with the eyes. Identify the symptoms occurring and the action to be taken if petrol vapour or liquid inhaled.  
Identify the symptoms occurring and the action to be taken if product is swallowed.  
Identify the symptoms occurring and the action to be taken if product gets into eyes.  
Identify the symptoms occurring and the action to be taken if the product comes into contact with the skin.

### Element 4. Forecourt Safety Procedures.

Identify the procedure for dealing with minor spills at the pumps.  
Identify the procedure for dealing with major spills at the pumps.  
Identify the procedure for dealing with suspected leak.

Identify the procedure for dealing with an accident.  
Identify the procedure for dealing with personal injury  
Identify the procedure for dealing with a fire due to spillage of less than 10 litres of petrol.  
Identify the procedure for dealing with a fire due to the spillage of more than 10 litres of petrol. Identify the procedure for dealing with a fire due to a gas leak.  
Identify the procedure for dealing with a fire due to site electrical fault.  
Identify the procedure for dealing with a fire due to vehicle electrical fault.  
Identify the procedure for dealing with a fire due to a vehicle burning tyre.  
Identify the procedure for dealing with a fire due to a burning waste container.  
Recognise the service station safety procedures manual as available for guidance.

### Element 5. Forecourt Hazard.

Recognize potential hazards on the forecourt.  
Understand the need for correct manual handling techniques.  
Understand what to do with hazardous substances.  
Recognise the need for PPE (Personal Protective Equipment).