



"helping to make your business Legal and the people who work in it Safe"

Ensuring Safety First on the Forecourt

Problem

We've all seen it at one time or another when we've been out and about, or maybe just watching the news on TV the scenes of older teenagers or young adults doing irresponsible things that could so easily injure themselves or other innocent passers by.

Perhaps you've also seen families in which mum or dad leave matches, medicines, tablets, bottles of bleach, or other potentially dangerous items lying around where young children could gain access and injure themselves.

Now these same people could possibly come to work on the forecourt so you must ensure that the training they receive will not only allow them to carry out their duties in a safe and informed manner but is consistent, tested and recorded thus allowing you to prove due diligence to the relevant Enforcing Authorities.

Solution

Swan developed the 4Court Interactive E-learning series specifically for the petrol retail industry to provide a system for training all forecourt staff. Our new Forecourt Safety and Competent Person courses will help give staff the necessary

knowledge for safer working on the forecourt by recording evidence of training received, tracking their progress and issuing certificates of completion to successful trainees.

Forecourt Safety

The new Forecourt Basic Safety training course can be used as an induction for new starts as well as providing ongoing refresher training for all staff working on the forecourt. It will help make your employees aware of their legal responsibilities for Health and Safety, good housekeeping, fire precautions, sources of ignition, flash point, forecourt hazards, minor and major spills, reporting accidents, site interceptors, service station safety and site emergency procedures.

The course has been designed to encourage staff to adopt a pro-active approach to safe working whilst carrying

out their duties in a responsible, safe and informed manner to ensure the safety of all on the forecourt.

Competent Person

This interactive course will provide your staff with the knowledge to safely receive both LCD/Assisted and DCD/Unassisted deliveries of fuel onto the forecourt.

It includes detailed information on how the Competent Person must carry out each phase of the delivery procedures from Pre through to Post delivery stage. The change to an Approved Code of Practice (ACOP), Vapour Recovery and the Dangerous Substances and Explosives Atmosphere Regulations (DSEAR) are also covered. It also provides information on identifying potential hazards that can occur during the delivery procedure and how to control them through safe working practices.

Versions of this course are available for both UK and ROI regulations.



4Court Learning courses available:

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|---------------------|---|---------------------------------------|
| Forecourt Safety | - | Basic H&S training |
| Competent Person | - | LCD/Assisted delivery |
| Competent Person | - | DCD/Unassisted delivery |
| Competent Person | - | LPG deliveries |
| Valeting | - | Use of Car wash, Jet wash and Vacuums |
| Are you old enough? | - | Age related sales |
| Sale of Alcohol | - | Forecourt alcohol sales |
| PC awareness | - | Use of back office computer |

4Court Learning courses provide:

- Cost effective training and ongoing assessments
 - Recorded evidence of training covering safe working and legal compliance
 - Progress and achievement that is measurable
 - Consistent reinforced auditable training
 - Proof of due diligence
 - Certificate of completion – used as part of a system to prove competence
 - Learning available 24/7, 365 days a year.
- Additionally available a LearnMate Management System which provides clients with auditable performance checking and record keeping.

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Further information on training products available at: www.fourcourt.co.uk Or contact Robert Swan 01332 881209

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